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Ms. Dossa is the director of pharmacy services at Pacific Blue Cross. She is a pharmacist, certified diabetes educator, clinical assistant professor and past chair of the board for the College of Pharmacists of BC. Ms. Dossa obtained her undergraduate degree from UBC and her graduate degree from the University of Washington. She has over 30 years of experience in applying evidence-based medicine into clinical practice. Ms. Dossa is the recipient of the President's Award at Pacific Blue Cross. She currently chairs the prescription drug committee at the Canadian Life and Health Insurance Association (CLHIA).